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Our Site allows you to purchase tickets for your personal use to attend events, to make donations or enroll in educational programs at our theatres and facilities. We do not knowingly transact on this Site with any person under the age of 18. If you are under the age of 18, you are not allowed to purchase tickets or enroll in educational programs on this Site. Your parent or guardian must purchase tickets on your behalf or enroll you in our educational programs. The following purchase policies are meant to provide you with an understanding of the purchasing process on the Site, and are part of these Terms of Use. If you have any questions regarding the purchase policies, please contact us.

Payment

You may pay for event tickets or make donations through this Site by using certain types of credit cards listed on the applicable purchase pages of the Site. The means of payment or acceptance of certain credit cards may be changed from time to time by updating the posting on the payment page of this Site, but without notice to you.

Pricing and Availability of Tickets

Tickets to our events and educational programs are sold through several distribution methods, including this Site, by phone, and at the Young Actors' Theatre box office. Prices displayed on this Site are valid as of the

time they are posted, and will be honored if purchased at that time, but are subject to change without notice to you by updating the posting on the Site. Prices include certain processing fees and taxes, which may not be refundable in certain cases. Prices for events, and for particular seating at any given event or space in any given educational program, may be different depending upon whether you purchase tickets or enroll through this Site, by phone or at the box office. All distribution methods access the same ticketing system and inventory with the following exceptions.

Cancelled or Postponed Events

Occasionally, events or programs are postponed or cancelled due to reasons such as, among others, weather, safety, injury or acts of God. If this occurs, the Site will be updated as soon as possible to reflect such cancellation or postponement. If you purchased your tickets or enrolled through this Site, we will notify you by the e-mail address you provide at registration of such cancellation or postponement. Should a performance be cancelled, every effort will be made to exchange your tickets into comparable seats for the same production. If this is not possible and you would like a refund, you must respond to our notice with your name and ticket information within 3 days, and we will take all reasonable steps to cancel your credit card charges within 30 days. If you purchased your tickets by phone or in person, you may not use this Site to obtain a refund.

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1. Electronic mail to: frontdesk@yatsandiego.org

2. Letter delivered by first class postage prepaid mail to the following address:

12062 Woodside Ave. #103, Lakeside, CA 92040

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